



An opening is available for a full time **Outside Plant Technician II**. This role will be hired at Consolidated Business Services (CBS) for a position at Beaver Creek Cooperative Telephone exchange.

Beaver Creek Cooperative Telephone Company has been providing local residents with the technology needed to stay in touch with family, friends, and the ever changing outside world since 1904. Being a member-owned Cooperative, we are able to focus on providing our customers with the best personalized service, as well as advanced communication products to residents and businesses located in Beaver Creek, Oregon City, and nearby surrounding areas.

The primary purpose of this position is: Troubleshooting and repair of telecommunications wiring and network equipment and our High-Speed Internet, Voice over IP, and POTS services.

Qualifications:

- High school diploma or equivalent
- Minimum of 3-5 years' experience as a Broadband Specialist Technical Operations or 5+ years' equivalent cable technician experience.
- Understanding of the functionality and purpose of central office equipment and a facility management system.
- Proficient in all aspects of splicing and cut cable repairs.
- Excellent customer service and the ability to guide members patiently, verbally through a series of steps, to achieve resolution. Preferred – NCTI - System Tech course completion.
- Knowledge of HFC plant, installs and service calls.
- Ability to work; on-call rotation, flexible work hours, including evenings, weekends, holidays, and overtime as required.
- Ability to trouble shoot customer premise equipment and cable issues.
- Must be able to frequent handling of heavy objects (approx. 50-100 lbs.), work in high or tight spaces as well as work in all weather conditions.
- Work collaboratively in a team environment with a spirit of cooperation.
- Must possess a valid driver's license with a good driving record.

JOB DUTIES AND RESPONSIBILITIES:

- Performs a variety of installations, maintenance, and repair work on ADSL, VDSL, FTTx and Cable TV Broadband Network.
- Test and diagnose a variety of technical telecommunications equipment and records in trouble ticket system.
- Provides on-site installation, maintenance, troubleshooting, and repair of customer wired and wireless Local Area Network (LAN) equipment, including connectivity of supported computers, switches, routers, servers, tablets/smartphones, peripherals, consumer electronic devices.
- Receives and prioritizes all service orders by date and type of order. Determines work functions to complete the request.



- Conducts system tests such as signal/noise, signal/hum, summation sweep, chart recording, return loss bridge, including monthly, semi-annual, and annual tests; RF knowledge/troubleshooting; sweep & balance HFC plant.
- Operation of aerial bucket truck and climb poles with proper equipment (safety belt, safety strap and climbers), ladders or other structures as needed.
- Performs other job duties and responsibilities as required to fulfill job functions as assigned.

We are a drug free company and offer a generous benefits package. Applicants must possess and maintain a valid Oregon driver's license and a clean driving record.

First in the West, only second in the nation. Consolidated Business Services provides efficient and economical outsourced partnerships for telecommunications operations, to create a shared resource model that is more cost effective. For more information about us, please visit <http://cbsoregon.com/>

If you are a qualified candidate, share our values and would like to join our team please submit your resume by email to job@cbsoregon.com or fax 503-263-9399. For more information about BCT, please visit <https://www.bctelco.com/>