



**DirectLink has an opening for a full time Central Office Technician I in Canby, OR.**

**The primary purpose of this position is:** Trains to be responsible for the installation, repair and maintenance of the central office equipment.

**Essential Duties:**

- Trains to maintain and administer the internal and external soft switch networks. Trains to install and repair equipment associated within those environments as needed.
- Learns to monitor, route, and maintain all trunking external and internal between office and networks. Installs, maintain and repair DSO, DS1, DS3, DACS, HICAP, FX, ISDN and 911.
- Trains to manage and maintain translations database. Assigns point codes, routes, and maintains database and equipment/facilities for the SS7 and the STP network.
- Trains to assure compliance with industry specifications, including a full understanding of MPEG and IP systems.
- Trains to maintain routing and billing for network NPA, NXX access including EAS, LD, International and optional database systems.
- Learns to install, maintain and repair subscriber carrier networks delivering DSL and Active Ethernet applications.
- Trains to perform all headend system management, alarm, control, and data acquisition systems overseeing all internal or external repairs of facility, headend equipment, Satellite dish and tower.
- Learns to program and maintain company Voice Connect network, company and customer voice mail systems.

**Job Requirements:**

- Knowledge and understanding of the products and services offered by the company, how they function, and what is required to make the service work.
- Knowledge of basic electrical theory and telephone color codes
- Knowledge of TCP/IP preferred
- High school diploma or equivalent
- Minimum one year electronic experience required
- At least 2 years of Telephony plant maintenance and repair

DirectLink connects over 8,000 members to the world they work, play, and live in through Internet, video, and voice services. The service area includes over 100 square miles in the Canby and Mt. Angel communities located in the northern Willamette Valley, Oregon. DirectLink is a not for profit telecommunications cooperative that began in 1904 and employs over 60 people who contribute to the vitality, creativity, knowledge and expertise that make the company an exciting and challenging place to work. The company has been nationally recognized many times as an innovative industry leader. Visit [www.directlink.coop](http://www.directlink.coop) for more information.

The DirectLink team has committed to; creating a culture of community by breaking down barriers, overcoming adversity and encouraging passion and pride while delivering extraordinary experiences to all. We are a drug free company and offer a generous benefits package. If you are a qualified candidate, share our values and would like to join the DirectLink team please apply ASAP! Email your resume and cover letter to [jobs@directlink.coop](mailto:jobs@directlink.coop) or fax 503-263-9399.