

Installation Technician - Eatonville, WA **Rainier Connect** is currently accepting resumes for an Installation Technician. Installation Technicians work both inside and outside to build, install, test, and repair services for customers. Candidates need to be comfortable with the primary responsibilities, and qualifications listed below. If you feel you are a close fit, but have weaknesses, please list them. For immediate consideration for this position, email your resume to careers@rainierconnect.net with "Installation Technician" as the subject.

Primary responsibilities include:

Installation of Phone, Cable, and Internet services Installation of aerial or underground drops Place aerial or underground copper and fiber cable Educate customers on use of service Analyze quality and determine acceptability of video/audio delivered upon completion of installation On call during scheduled time periods, and respond to calls as needed Operate and maintain assigned vehicle in accordance with company guidelines Ensure vehicle is stocked with necessary equipment Coordinate with other departments as necessary to ensure customer satisfaction and problem resolution Maintain a sense of urgency and consistently meet deadlines Accurately completes required paperwork and documentation associated with each job assignment Secondary responsibilities include:

Performing copper and fiber splicing

Construction work such as placing cable, installing conduit, and working in open excavations Work with heavy duty power equipment as well as small tools in the installation, repair and maintenance of outside plant facilities Skills and Abilities:

Comfortable using computers including hand-held models to update work status and check new assignments Technical training in phone installation, cable installation, or similar field Current first aid, CPR, or Flagger training is a plus At least 1 year experience as an Outside Plant Technician or Installer

Requirements:

High-school diploma or equivalent required

Possess a valid state drivers license and non-negligent driving record

Ability to frequently move/lift 75lbs

Willingness to work outside in all weather conditions

Willingness to work in attics, basements, crawl spaces, manholes and other similar places

Climb poles, ladders, and is comfortable working aloft with hand tools

Work overtime and holidays as service conditions require

Typical traits required for this position:

Excellent customer service skills

Desire to learn new skills

Comfortable supporting customers on site, and in person

Desirable Certifications:

NCTI/Jones, TIA, WA state low voltage license, or relevant industry certifications a plus

To apply send cover letter & resumes to careers@rainierconnect.net