



Beaver Creek Cooperative Telephone Company, located in Oregon City, is seeking a full-time in **Outside Plant Technician**. The hours for this position will be Monday through Friday 8:00am to 5:00pm. Works in an on-call rotation to take after hours calls during a seven day period, currently with a five technician rotation.

Beaver Creek Cooperative Telephone Company has been providing local residents with the technology needed to stay in touch with family, friends, and the ever changing outside world since 1904. Being a member-owned Cooperative, we are able to focus on providing our customers with the best personalized service, as well as advanced communication products to residents and businesses located in Beavercreek, Oregon City, and nearby surrounding areas.

The primary purpose of this position is: Troubleshooting and repair of telecommunications wiring and network equipment and our High Speed Internet, Voice over IP, and POTS services.

Qualifications:

- High school diploma or equivalent
- 2-5 years of plant experience or related experience and/or training or equivalent combination of education and experience.
- Understanding of the functionality and purpose of central office equipment and a facility management system.
- Proficient in all aspects of telephone splicing and cut cable repairs.
- Good problem solving skills.
- Excellent customer service and the ability to patiently, verbally guide members through a series of steps, to achieve resolution.
- Must be able to lift and/or move up to 50 pounds.
- Ability to multi task.
- Maintain punctual, regular and predictable attendance.
- Work collaboratively in a team environment with a spirit of cooperation.

Essential Duties:

- Performs a variety of telecommunications installations, maintenance, and repair work on ADSL, VDSL, FTTx and Cable TV Broadband Network.
- Provides reports and recommendations for recovery or replacement of plant facilities.
- Test and diagnose a variety of technical telecommunications equipment and records in trouble ticket system.
- Works in an on-call rotation to take after hours calls during a seven day period currently with a five technician rotation.
- Provides on-site installation, maintenance, troubleshooting, and repair of customer wired and wireless Local Area Network (LAN) equipment, including connectivity of supported computers, switches, routers, servers, tablets/smartphones, peripherals, consumer electronic devices.
- Receives and prioritizes all service orders by date and type of order. Determines work functions to complete the request.
- Assigns copper and fiber facilities from facility management records, making rearrangements when necessary. Update and maintain accurate information in facility management platform.
- Maintains, Troubleshoots and splices CATV facilities both aerial and underground. Isolates DLC problems, runs jumpers, performs section through as required by engineering.
- Works with engineering doing DSL line transfers.
- Performs other job duties and responsibilities a required to fulfill job functions as assigned.

We are a drug free company and offer a generous benefits package. If you are a qualified candidate and would like to join the BCT team, please submit your resume by email to Human Resources at Sdale@bctelco.com fax 503-263-9399.