General Manager for Warm Springs Telecom

Experienced telecommunications manager wanted for tribally owned company located in beautiful Central Oregon. Warm Springs Telecom (WST) serves the Reservation of the Confederated Tribes of Warm Springs, 1,000 square miles of reservation lands that stretch from the forests of Mt. Jefferson to the canyons of the Deschutes River. It serves a population of 5,000 tribal members.

Launched in 2012, WST provides voice and data services to tribal members, tribal government agencies and businesses on a fiber and fixed wireless network. Formed as a CLEC, the company currently serves residential and business customers on the reservation and is licensed to provide service throughout the State of Oregon. As a high cost area, WST receives substantial cost-support from the Oregon Universal Service Fund and FCC lifeline. We have applied to the FCC to become the ILEC to serve the reservation.

We are looking for a highly motivated hands-on manager, a self-starter who is excellent with customers and demonstrates excellent leadership/mentoring skills. This individual should have a solid technical understanding of the voice and data world and be prepared to lead the company to the next level of technical excellence and customer satisfaction. A strong background in delivering telecommunications services is required. This is a regulated industry (FCC and Oregon Public Utilities Commission) going through a lot of changes, so the candidate should have a good understanding of this regulated business and the opportunities that the evolving telecommunications industry presents. Financial business experience is a must.

WST is planning a substantial, phased upgrade of its physical plant. Therefore, the general manager should also have project management skills. Future plans include providing services off the reservation, so entrepreneurial skills are welcome. The general manager will make regular presentations to the Board and Tribal Council and will provide overall leadership to the company.

The successful candidate must have

- At least 10 years' experience in telecommunications management.
- College degree or equivalent.
- Experience creating and managing budgets
- Experience reporting to a Board of Directors or equivalent
- Experience with tribes is a plus

Tribal Member preference is exercised in hiring processes as defined in Tribal Personnel Policy PER 202. Candidate must successfully pass drug screening.

Email resume by May 1, 2018 to adam.haas@warmspringstelecom.com
Or mail to Warm Springs Telecom C/O Adam Haas, PO Box 910, Warm Springs, OR 97761